

SILVER CREEK WATER CORPORATION

SCWC to IAWC TRANSITION QUESTIONS/RESPONSES

1. When can members expect payment?

We expect the acquisition to close sometime in July or August of 2024. Members should expect to receive payment after the closing, but before the end of 2024.

2. I have questions about the process/transaction.

For any questions or concerns regarding the IURC process, please refer to the following options:

-Website - <https://www.in.gov/iurc/>

-Address - PNC Center, 101 W. Washington Street, Suite 1500E, Indianapolis, IN 46204

-Front Desk - (317) 232-2701

3. What will happen during a transition to Indiana American Water with Auto-Draft (ACH)? Will it be automatic, or will customers have to change things during the transition of the billing process?

It will not automatically transfer. As time gets closer to a potential acquisition, Indiana American Water will communicate possible payment options. Payment options that IAW offers can be found on their website under the Customer Service & Billing area.